

Complaint Procedure

Craske & Co. was established in 1982. The practice is classified as a “sole trader”, although we work closely with a number of professionals throughout the world. The Principal is **Stephen Craske** who is a qualified Chartered Patent Attorney and European Patent Attorney.

As Chartered Patent Attorneys we endeavour to adhere to the highest professional standards.

If you have any concerns about the service we provide please raise them with the principal and we shall endeavour to address them.

If any complaints remain unresolved clients have a right to lodge a complaint with our professional regulator IPReg:

www.ipreg.org.uk

In some circumstances complaints against patent attorneys which remain unresolved may be subject to adjudication by the legal ombudsman:

www.legalombudsman.org.uk

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